

To make a reservation:

1. Introduction

- 1.1 These are the Terms and Conditions that apply when you reserve accommodation at any location.
- 1.2 These Terms and Conditions set out:
 - 1.2.1 Your legal rights and responsibilities;
 - 1.2.2 Our legal rights and responsibilities; and
 - 1.2.3 Certain key information required by law.
- 1.3 In these Terms and Conditions:
 - 1.3.1 'GWS', 'we', 'us' or 'our' means Global Workforce Solution Limited, a company registered in Malta under company number: C110962, whose registered office is at International House, Mdina Road, Zone 1, Central Business District, Birkirkara, CBD 1010, Malta.
 - 1.3.2 'you', 'your' or 'tenant' means the company, organization or person booking accommodation
 - 1.3.3 'guest' or 'guests' means any person or person occupying accommodation with the express consent of the tenant
- 1.4 Please print out or save a copy of these Terms and Conditions for your records.
- 1.5 When you make a reservation, you are confirming your acceptance of, and to be legally bound by, these Terms and Conditions.
- 1.6 When booking accommodation you also agree to be legally bound by:
 - 1.6.1 Our Code of Conduct, which is made available online [here](#) and a copy of which will be available in the accommodation (as amended from time to time);
 - 1.6.2 Extra terms which may add to, or replace some of, these Terms and Conditions. Any changes to these Terms and Conditions will be made in accordance with Clause 2 in these Terms and Conditions;
 - 1.6.3 The Cookie and Privacy Policies, which are made available [here](#) (each, as we may amend it from time to time).
- 1.7 All of the above documents apply as though set out in full in these Terms and Conditions and the documents together with the Terms and Conditions form the 'Contract' between you and us.

2. Amendments to the terms of the Contract

- 2.1 We reserve the right to amend these Terms and Conditions and any of the other documents which form the Contract at any time. We will notify you of any changes made to the Contract before the changes take effect, but you should

also check the <https://www.gwsmalta> website regularly where you will always find the latest version of our Terms and Conditions and the Cookie and Privacy Policy.

- 2.2 The rates payable for your reservation are subject to change and can be amended (even after a reservation has been made and the reservation has been confirmed). Clients will be notified of any rate changes in writing 2 weeks before the changes take effect.
- 2.3 If you do not agree with the changes made to the:
 - 2.3.1 Terms and Conditions and/or the Code of Conduct (where such changes are material); and/or
 - 2.3.2 the rates applicable to your reservation,you can end the Contract at any time before the changes come into effect by giving us written notice to:
info@gwsaccommodate.com - for Property reservations;
subject to a minimum notice period of 60 days for all reservations.
- 2.4 If you choose to terminate your Contract for one of the reasons included in Clause 2.3 above, and as a result of terminating the Contract your long-term reservation becomes a short-term reservation, we will amend the nightly rate for your stay from the rates applicable for long-term reservations to the rates applicable for short-term reservations for all nights that have already been utilised and any booked nights until the termination date.
3. All reservations must be made by an approved customer and accompanied with the relevant company purchase order. Reservations of accommodation and additional services will only be accepted in exception circumstances.
4. Reservations will be for a unit of accommodation, defined as a house or apartment with a maximum permitted number of guests, stated in each property identification number.
5. Any tenant exceeding the permitted number of guests in any unit of accommodation will be deemed as being breach of contract and deposits or prepaid rent shall be forfeit and the reservation cancelled with immediate effect.
6. Guests will not be permitted to share individual rooms in any circumstances without the express permission of GWS.
7. Guests will be liable for securing any personal or work related items that they take into the accommodation, GWS will not be liable for any theft, misplacing, loss or damage of any guest equipment, valuables or personal property.

7.1 Short-term reservations:

- 7.1.1 If your reservation is less than 60 nights, it is considered a short-term reservation and full payment including deposits for the entire stay is required at the time of reservation.

7.2 Long-term reservations:

- 7.2.1 Reservations are for a minimum 90 day period.
- 7.2.2 All reservations will for an entire apartment, house or other unit of accommodation and each unit of accommodation is exclusive to the client in its entirety.
- 7.2.3 Requests for clients to pool reservations will be considered and accommodated by GWS where available, but a lead client will be responsible for the full unit of accommodation and associated costs.
- 7.2.4 If your reservation is made for 60 consecutive nights or longer, it is considered a long-term reservation, and a minimum deposit of 30 nights is required to secure the reservation. You must liaise with the Reservations Team to make this arrangement:
- 7.2.4.1 In person, at the applicable GWS office; or
- 7.2.4.2 By phoning (0044) 02890131708; or
- 7.2.4.3 By emailing:
Info@gwsaccommodate.com - for Property reservations;
- 7.2.5 Long-term reservations must always have a minimum of 30 nights paid in advance at all times. If you fail to meet this requirement, we will

contact you when you have 7 or less nights paid in advance to request that you make a payment to comply with this obligation. Failure to meet this requirement will result in the reservation being shortened to cover the remaining credit only. Once there is no more credit left on your account, we reserve the right to cancel your remaining reservation and release your unit of accommodation into inventory.

7.2.6 You may add credit on your account for your reservation:

7.2.6.1 Through the guest portal on the website where you have made the reservation:

<https://www.GWS.global/services/accommodation>

or

7.2.6.2 By phoning (0044) 02890131708; or

7.2.6.3 By emailing:

Info@gwsaccommodate.com - for Property reservations;

7.2.7 If your reservation has been shortened in accordance with Clause 3.3.2 and you have not made contact with us, we reserve the right to remove your guest(s) belongings from the accommodation after your reservation ends and store them in accordance with Clause 14.

Costs associated with this item are entirely the liability of the Tenant.

7.2.8 If there are any extenuating circumstances whereby you cannot pay for your accommodation, you must contact us without delay. Any decision to allow you to delay payment or to put in place a different payment schedule is at our discretion, and we reserve the right to cancel your reservation if you cannot comply with the payment terms included in these Terms and Conditions.

7.3 Special circumstances:

7.3.1 If your guests have any special requests or require an accessible bedroom, please make this clear when requesting a reservation.

7.3.2 If you require any assistance in evacuating the accommodation blocks due to either a visible or hidden disability, please inform our when making the reservation by:

7.3.2.1 Phoning (0044) 02890131708; or

7.3.2.2 Emailing:

Info@gwsaccommodate.com - for Property reservations;

8. Group Reservations

8.1 Making a reservation:

8.1.1 A reservation of ten rooms or more is considered a group reservation.

- 8.1.2 For enquiries about a group reservation, please call our group and Corporate Team on (0044) 02890131708.
- 8.1.3 Before a group reservation can be confirmed, our Guest Service Agent will issue a Group Booking Form which will need to be completed by the lead booker and returned to us by email to:
Info@gwsaccommodate.com - for Property reservations;
- 8.1.4 Upon receipt of the completed Group Booking Form a payment of 25% of the reservation total will be required within 7 days. The Guest Service Agent will agree in writing with the lead booker if the deposit will be paid through a company account, a company ledger or by the individual group members. The remaining balance for the entire reservation (in the case of a short-term reservation) or of the first 28 days (in the case of a long-term reservation) is due no later than 30 days prior to the arrival date of the group.
- 8.1.5 We will request individual guest details one month prior to arrival so that confirmations can be sent out.

8.2 Responsibility for payment for group reservations:

- 8.2.1 Company accounts:
 - 8.2.1.1 Requests to have the reservations paid via ledger account, need to be made in advance in writing.
 - 8.2.1.2 Should the company request to settle the accounts on behalf of the individual guests, we will send the booker an on-boarding credit form which confirms corporate details.
 - 8.2.1.3 If GWS approves a company's request for a credit account (which it may do at its discretion), then GWS will issue a reference number which will be used for all future reservations from that company.
 - 8.2.1.4 In the event a company has credit refused, full payment via debit/credit card will be requested one month prior to arrival. Should this not be forthcoming the reservation will be cancelled.
- 8.2.2 Individual group member payments:
 - 8.2.2.1.1 – not applicable

- 8.2.2.2 Where group reservation members are responsible for their own account, the payment terms for individual reservations will apply (please see clause 3), including the cancellation terms for failure to pay in advance.

9. Amending individual reservations

- 9.1 If you want to amend your reservation, you must inform us at least 72 hours in advance of the arrival date by:

9.1.1 Phoning (0044) 02890131708; or

9.1.2 Emailing:

Info@gwsaccommodate.com - for Property reservations;

- 9.2 For any other group bookings, the provisions in Clause 6 will apply. If you request a name change for a reservation, this will be treated as a booking modification of the original reservation and subject to booking modification charges. If the new reservation is not for the same dates, and/or we are at full occupancy, we may not be able to replace the name change. If we are informed at least 72 hours in advance of the arrival date before 14:00, the booking modification charge will be £30 per modification. If you inform us of the name change less than 72 hours before your arrival date, you will be charged a cancellation fee equivalent to 3 nights' accommodation per cancelled accommodation and other extras (such as charges due for car parking, if applicable).

9.3 Extending existing reservations:

- 9.3.1 Any extension of an existing reservation (whether short or long) is subject to accommodation availability at the time the request is made.

- 9.3.2 Any extension will be treated as a new reservation and will be charged at the relevant rate applicable at the time the extension is made, and it will be subject to the payment terms set out in the Contract.

- 9.3.3 If you want to extend your reservation, you must inform us:

9.3.3.1 By phoning (0044) 02890131708; or

9.3.3.2 By emailing:

Info@gwsaccommodate.com - for Property reservations;

9.4 Shortening existing reservations:

- 9.4.1 If you want to shorten your reservation you need to inform us:

9.4.1.1 By phoning (0044) 02890131708; or

9.4.1.2 By emailing:

Info@gwsaccommodate.com - for Property reservations;

- 9.4.2 If you shorten a long-term reservation (for any reason) such that it becomes a short-term reservation after the change, we will amend the nightly rate for your stay from the discounted rates applicable for long-term reservations to the standard short stay rate for all nights booked (including nights that have already been utilised under the discounted rate).
- 9.4.3 If you shorten your reservation before the start date of your reservation and you inform us at least 30 days in advance of the arrival date before 14:00,.
- 9.4.4 If you shorten your reservation before the start date of your reservation and you inform us less than 72 hours in advance of the arrival date before 14:00 we reserve the right to charge you a fee which is equal to either: (i) 60 days for each unit of accommodation for which the reservation has been shortened; or (ii) the remaining nights on your reservation, whichever is the smaller amount.
- 9.4.5 If you are already an in-house resident wanting to shorten your reservation and you inform us at least 24 hours before 10:00am the day prior to your intended departure date, no additional charges will be added to your reservation. Length of stay restrictions will remain applicable when shortening your reservation as set out in Clause 5.4.2. If we are informed after such time, you will be charged a fee which is equal to either: (i) three nights' accommodation for each unit of accommodation for which the reservation has been shortened, or (ii) the remaining nights on your reservation, whichever is the smaller amount.
- 9.4.6 If you shorten your reservation in accordance with Clauses 5.4.4 or 5.4.5 and any credit is left on your account after we deduct the modification fees due in accordance with those clauses, we will either (i) refund the balance to the same debit/credit card used to make the reservation; or (ii) if requested by you, keep the money on your account for future use.

10. Amending group reservations

- 10.1 This Clause applies to group reservations where the fees applicable for the reservation are paid by the company making the reservation.
- 10.2 In the event that you need to amend the reservation, please telephone our team on (0044) 02890131708.

- 10.3 Any extension of an existing reservation (whether short or long) is subject to units of accommodation availability at the time the request is made.
- 10.4 Any extension will be treated as a new reservation and will be charged at the relevant rate applicable at the time the extension is made, and it will be subject to the payment terms set out in the Contract.
- 10.5 If you shorten a long-term reservation (for any reason) such that it becomes a short-term reservation after the change, we will amend the nightly rate for your stay from the discounted rates applicable for long-term reservations to the standard short stay rate for all nights booked (including nights that have already been utilised under the discounted rate).
- 10.6 If you request a name change for guest reservation, this will be treated as a billable change of the original reservation. If the new reservation is not for the same dates, and we are at full occupancy, we will not be able to replace the name. Depending on when you inform us of the name change, you may have to pay cancellation charges in accordance with **Clause 6.7.**
- 10.7 For group reservations which are shortened or where the names are changed such that the reservation is considered cancelled the following charges apply:
 - 10.7.1 If you inform us of the shortened stay and/or the name change 0-7 days prior to the arrival date – No refund will be issued.
 - 10.7.2 If you inform us of the name change 8-29 days prior to the arrival date – We will refund you 50% of any amounts already paid in accordance with these Terms and Conditions for the reservation deemed cancelled as a result of the name change;
 - 10.7.3 If you inform us of the shortened stay 8-29 days prior to the arrival date – We will refund you 50% of any amounts already paid in accordance with these Terms and Conditions for the dates which have been cancelled (but for the avoidance of doubt, Clause 6.5 will still apply);
 - 10.7.4 If you inform us of the name change 30 days or more prior to the arrival date – no fees will be charged for the name change and if the new booking is for different dates – we will give you a full refund of any amounts already paid in accordance with these Terms and Conditions for the dates which have been cancelled (but for the avoidance of doubt, Clause 6.5 will still apply).
 - 10.7.5 If you inform us of the shortened stay 30 days or more prior to the arrival date – we will issue a full refund of any amounts already paid in accordance with these Terms and Conditions for the dates which have been cancelled (but for the avoidance of doubt, Clause 6.5 will still apply).

11. Unit of accommodation Prices

- 11.1 When you make a reservation request, we will give you a total price for the units of accommodation and number of months you have requested. We may alter our rates by giving you prior notice in accordance with Clause 2.2. Such revised rates will apply to any reservations already made.
- 11.2 Accommodation is priced as per unit of accommodation per month and are subject to fair use policy and include the
 - 11.2.1 Accommodation
 - 11.2.2 cleaning, once per month and once prior to the beginning of the

reservation.

11.2.3 Utilities including electricity and water and heating – where available

11.2.4 Internet where available locally

11.3 The accommodation prices will change if you shorten your reservation such that a long- term reservation would become a short-term reservation as further described in **Clause 5.4**.

11.4 Additional charges may apply for other services including, but not limited to, car parking, fitness or entertainment activities, use of any function or other rooms, or any other equipment, services, or facilities..

11.5 Rates quoted are exclusive of VAT at the applicable rate at the time of your reservation. If the rate of VAT changes between the date of your reservation and the date of your stay, we will adjust the rate of VAT that you pay, unless you have already paid for the reservation in full before the change in the rate of VAT takes effect.

11.6 We may on occasions introduce special rate offers with specific terms of validity. We reserve the right to withdraw any such offers without notice.

12. Paying for your accommodation

12.1 Payment may be made by bank transfer or credit/debit card (Visa or MasterCard). The expiry date of your debit/credit card must be later than the end of your stay.

12.2 We do not accept cheques.

12.3 If you have an individual reservation (or you are responsible for paying for your individual group member reservation) and you are extending your stay, you may pay with credit/debit card in advance.

13. Cancellations

13.1 Group Bookings – Your right to cancel

13.1.1 This Clause 13.1 applies to group reservations where the fees applicable for the reservation are paid by the company making the reservation. If group members are responsible to pay for their reservation, **Clause 9.1** will apply instead.

- 13.1.2 In the event that you need to cancel the reservation, please telephone our team on (0044) 02890131708.
- 13.1.3 For group reservations which are cancelled the following cancellation charges apply. If you cancel the group reservation:
 - 13.1.3.1 0-7 days prior to the arrival date – No refund will be issued.
 - 13.1.3.2 8-29 days prior to the arrival date – We will refund you 50% of any amounts already paid in accordance with these Terms and Conditions.
 - 13.1.3.3 30 days or more prior to the arrival date - full refund of any amounts already paid in accordance with these Terms and Conditions.

14. Our termination rights

14.1 Termination as a result of your breach

- 14.1.1 We may cancel your reservation at any time with immediate effect by giving you written notice (which includes email) if:
 - 14.1.1.1 You do not pay us when you are required to do so in accordance with these Terms and Conditions; or
 - 14.1.1.2 You break the terms of the Contract between us in any other way.
- 14.1.2 If we cancel your reservation where you are at fault, we reserve our legal rights in respect of your breach of contract.

14.2 Termination as a result of events outside our control

- 14.2.1 We may also cancel your reservation if an event outside of our control (including but not limited to industrial action, explosion, fire, flooding, failure of power and/or water supplies or emergency evacuation) means that we are unable to make your accommodation available to you.
- 14.2.2 In this case, we will contact you to let you know as soon as possible that we are cancelling your reservation and:
 - 14.2.2.1 If you have already paid for your accommodation, we will refund your payment to you; or
 - 14.2.2.2 If you have not yet paid for your accommodation, you will not have to make any payment to us.
- 14.2.3 Save as set out above, we will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations that is caused by an event outside of our control. This does not affect your statutory rights.

15. No Shows

- 15.1 If you do not arrive for the first night of your stay, it is your responsibility to inform us before 12:00 the next day if you need your accommodation for the remainder of your stay.
- 15.2 If you do not contact us, your reservation will be cancelled, and you will be charged for the first night and three additional nights.

16. Arrival and departure

- 16.1 Accommodations are available from 14:00 on the arrival date. Please inform the GWS team if you are likely to arrive after 22:00.
- 16.2 Should you arrive prior to 14:00 we reserve the right to charge an early check-in fee (as communicated from time to time). Arrival prior to 08:00 may incur a charge for the previous night.
- 16.3 You will be asked to present, upon check-in, an acceptable form of photo identification. If you fail to present an acceptable form of photo identification upon check in, your reservation will be cancelled, and a cancellation fee will apply in accordance with Clause 9.1.3.
- 16.4 Acceptable forms of identification are: passport, driving licence, ID card or police warrant card.
- 16.5 Accommodation must be vacated by 9:00 on the day of departure. Failure to leave your accommodation by this time may result in a late check-out charge (as communicated from time to time).
- 16.6 A late check out may be requested in advance at Reception but will be subject to your accommodation being available after the normal check out time and to you paying a late check-out charge (as communicated from time to time).
- 16.7 If you have booked a car parking space the same check-in and check-out times as for your accommodation will apply for the car park.
- 16.8 The accommodation should be left in a reasonable state on departure, if (at our absolute discretion) we consider additional specialist cleaning is required or if we believe smoking has taken place in the accommodation, we reserve the right to charge you the fees incurred for such specialist cleaning.
- 16.9 Damages to the accommodation or contents must be paid in full by you. It is your responsibility to check all items and that there is no damage to these items.

17. Expectations of you

- 17.1 You agree to keep the accommodation in the same state of repair and condition as at the commencement of the stay
- 17.2 You must not:
 - 17.2.1 Use naked flames and any additional electrical appliance that may reasonably present a health and safety hazard to the individual user, other guests or GWS Team and/or set off the fire alarm. This includes but is not limited to; toasters, mini cookers, microwaves, air fryers or portable grills. Failure to adhere may result in being evicted from the GWS Accommodation Properties;
 - 17.2.2 Smoke anywhere inside any GWS Accommodation buildings. This includes the smoking of e-cigarettes and vapes.
 - 17.2.2.1 Permitted smoking areas are identified on site. Smoking on GWS premises outside of the designated smoking area will result in future reservations being placed in jeopardy. We operate a zero tolerance for smoking.
 - 17.2.2.2 If we have a reason to believe that you have been smoking in your accommodation, this will result in immediate eviction and a cleaning fee will be charged for smoking in

a bedroom;

- 17.2.3 Bring any pets onto GWS premises, except for assistance dogs;
 - 17.2.4 Bring any potentially dangerous or hazardous materials or equipment onto GWS premises inclusive of any weapon or potential weapon;
 - 17.2.5 Tamper with any fire alarms or emergency equipment;
 - 17.2.6 Remove, damage, or destroy any GWS property;
 - 17.2.7 Use any of the technology provided by GWS to download or access any unlawful or obscene material;
 - 17.2.8 Cause unreasonable disturbance to our other guests or any of the Team Members;
 - 17.2.9 Carry on or permit to be carried on any trade or business from your accommodation or any other part of an GWS property;
 - 17.2.10 Register any corporate body, company, partnership, or other entity or to advertise your accommodation or any other part of an GWS property as a place of business;
 - 17.2.11 Install any camera or recording device (including mobile phones, tablets, drones, etc.) In your accommodation or on any other part of a GWS property. The use of any personal CCTV or recording devices on any part of a GWS property is strictly prohibited.
- 17.3 You must not resell or transfer your reservation (or any part of it) nor advertise, market, or otherwise offer any GWS property for sale either on its own or as part of a combined offer. We will not honour any reservations made in this way and we do not accept any liability for doing so.

- 17.4 We reserve the right to enter your accommodation if there are concerns around cleanliness, guest welfare or Health & Safety, regardless of whether a 'Do not Disturb' sign is displayed.
- 17.5 During your stay, there may be mandatory essential maintenance work required in your accommodation. In these circumstances, you must allow entry to the accommodation. We reserve the right to enter the accommodation even if a 'Do not Disturb' sign is displayed.
- 17.6 We reserve the right to relocate you to another property at any time during your stay should this be necessary for repair or maintenance work or for any other reason at our sole discretion.
- 17.7 The maximum room occupancy is one adult, and each property will have a maximum occupancy stated in the booking.
- 17.8 You must not exceed the maximum occupancy for the accommodation allocated to you. If you do, you may get evicted from the property.
- 17.9 Any guest or visitor at the property found to be harassing or behaving inappropriately towards Property Team Members, or other guests/visitors, may be asked to leave the premises and have their bookings with us terminated. Additionally, they may be banned from staying at, or visiting, any other GWS properties, both now and in the future

18. Lost Property

- 18.1 Without prejudice to Clause 15, any lost items, items left behind at the end of your stay or which we remove in accordance with Clause 3.3.4, will be stored by us in a safe location on property until the earlier of (i) when you are able to collect them or (ii) in the case of valuable items, three months from the date when we first contacted you to collect your belongings, or (iii) in the case of non-valuable items, one month from the date when we first contacted you to collect your belongings, or (iv) in the case of toiletries, 24 hours. For the avoidance of doubt:
 - 18.1.1 Valuable items include (but are not limited to): passport, driver's licence, wallet, cash, legal documents, jewellery, traveller's cheques, watches, portable electronic devices, laptops, etc;
 - 18.1.2 Non- valuable items include (but are not limited to): clothing, make-up, belts, shoes, grooming items, etc;
 - 18.1.3 Consumable items including food, drink, medicines will be disposed of immediately.
- 18.2 After the time described in Clause 14.1 passes, we may deal with any uncollected items at our discretion which may include (without limitation) keeping the items, using the items, destroying them, or giving them without charge to a third party.
- 18.3 We are not liable for the safe storage of any lost or removed items in accordance with Clause 14.1, and we will have no liability to return any lost or removed items to you after the time in 14.1 passes.
- 18.4 We will use reasonable endeavors to respond to any enquiries concerning lost or removed items within one working day from receipt of the enquiry.
- 18.5 You may be asked to identify the lost or removed items so that we can ascertain that they belong to you.

19. Liability

19.1 Your liability

- 19.1.1 If you cause damage or loss of any kind to us, the GWS A Property, other guests, or their property, or otherwise breach any of the terms of the Contract, we reserve the right to:
- 19.1.1.1 Hold you responsible for that damage or loss and you shall be liable to pay to us on demand the amount required to make good or remedy such damage or loss;
 - 19.1.1.2 Cancel your reservation with immediate effect and (if appropriate) eject you from the premises;
 - 19.1.1.3 Retain all sums paid by you and/or charge you the full amount of your reservation; and/or
 - 19.1.1.4 Refuse future reservations from you and/or refuse you entry or accommodation at any of the GWS Properties.

19.2 Our liability

- 19.2.1 We do not accept liability for failure to meet any of our obligations where such failure is due to events beyond our reasonable control.
- 19.2.2 Subject to all applicable laws, we are not liable for the theft of or damage to any property left in an apartment or in the car park. Guests must ensure that apartment doors and windows are securely locked at all times.
- 19.2.3 We are not liable and cannot be held responsible for the actions of other residents or any other suppliers involved in your stay.
- 19.2.4 All warranties, conditions and other terms implied by statute or common law are excluded from the Contract to the fullest extent permitted by law.
- 19.2.5 If we breach these Terms and Conditions for reasons within our control, we shall only be liable for losses that are direct losses and a reasonably foreseeable consequence of such breach.
- 19.2.6 We shall not be liable whether in contract, tort (including negligence) or for breach of statutory duty, or in any other way, for any indirect or consequential losses including:
- 19.2.6.1 Loss of income, sales, or revenue;
 - 19.2.6.2 Loss of business;
 - 19.2.6.3 Business interruption;
 - 19.2.6.4 Loss of profits or contracts;
 - 19.2.6.5 Loss of anticipated savings;
 - 19.2.6.6 Loss of data;
 - 19.2.6.7 Loss of reputation and/or goodwill; or
 - 19.2.6.8 Wasted management or office time.

- 19.3 Where we are liable to you (save as prohibited by applicable law) our maximum liability to you whether in contract, tort (including negligence) or for breach of statutory duty shall in no event exceed the price of your reservation unless the Hotel Proprietor's Act 1956 applies, in which case our liability will be limited to the maximum prescribed under that Act.
- 19.4 If you are a consumer under applicable laws, nothing in these Terms and Conditions shall affect your statutory rights as a consumer.

20. Parking

- 20.1 Parking at the GWS Properties for residents is subject to availability.
- 20.2 Authorised visitors may reserve a parking space for a short stay subject to availability.
- 20.3 Nightly charges for car parking may apply which are separate and in addition to the accommodation price.
- 20.4 If you want to book a parking space, you must notify us:
- 20.4.1 In person, at reception; or
 - 20.4.2 By phoning (0044) 02890131708; or
 - 20.4.3 By emailing:
Info@gwsaccommodate.com - for Property reservations;
- 20.5 Where car parking space is not expressly provided to a guest, and your car is parked unlawfully, your car will be highlighted as fly parking subject to the local jurisdiction and byelaws.
- 20.6 Anyone parking without the proper authorisation or payment will be asked to remove their car from property and their room reservation might be cancelled.
- 20.7 All users of carparking do so at their own risk. We accept no responsibility for accidents, damage or losses to any vehicles, bicycles, or any other property.
- 20.8 If parking is not available instructions for alternative parking will be provided.

21. General

21.1 Your information

21.1.1 We process information about you that you provide when making a reservation and/or upon check in at our GWS Properties in accordance with our privacy policy and cookie policy which can be accessed through the link included in Clause 1.7. By providing this information you consent (on your behalf and on behalf of each member of your group) to such processing and you warrant that all information provided by you is accurate.

21.1.2 If there is concern for guest welfare, we reserve the right to contact their employer for assistance and guidance.

21.2 The contract

21.2.1 No other person shall have any rights to enforce any of the terms of the Contract, whether under the Contracts (Rights of Third Parties Act) 1999 or otherwise.

22. Applicable law

22.1 These Terms and Conditions, their subject matter and formation (and any non-contractual disputes or claims) are governed by and construed in accordance with English law.

22.2 You acknowledge that you (or the person making the reservation in your name):

22.2.1 Are making a reservation for accommodation as part of your trade, business, or profession;

22.2.2 Are not making a reservation for personal reasons which are completely independent to your trade, business, or profession,

and, as a result, you are not a consumer for the purpose of this Contract.

22.3 If you are a consumer, the courts of England and Wales will have non-exclusive jurisdiction over any claim arising from, or related to, your reservation and/or stay at any GWS Property. We retain the right to bring proceedings against you for breach of the Contract in your country of residence or any other relevant country. If you are a resident of Northern Ireland, you may bring proceedings in Northern Ireland, and if you are resident of Scotland, you may bring proceedings in Scotland.

22.4 If you are not a consumer, you agree that the courts of England and Wales will have exclusive jurisdiction over any claim arising from, or related to your reservation and/or stay at any GWS Property.

23. General provisions

23.1 If any part of these Terms and Conditions is deemed invalid, illegal or for any reason unenforceable then that part will be deemed deleted and will not affect the validity and enforceability of the remaining parts.

23.2 Any failure by us to enforce our rights or remedies under these Terms and Conditions or otherwise shall not be construed as a waiver by us of those or any other rights or remedies.

23.3 All rights not expressly granted in these Terms and Conditions are reserved.

24. Contact Us

24.1 If you require further information or have any questions regarding our website, these Terms and Conditions or other documents forming the Contract, then please email info@gwsaccommodate.com or telephone us on 028 90131708.

Uncontrolled once printed